

HOPTOBERFEST

Frequently Asked Questions

What is Hoptoberfest

Annual Hoptoberfest, presented by the Richmond County Chamber of Commerce, showcases the growing popularity of craft beers in North Carolina in a relaxed and friendly environment. Patrons have access to three-ounce samples of over 30+ craft beers. Come enjoy a multitude of craft beers with live music!

Where is Hoptoberfest located?

The event is held at Richmond Plaza Shopping Center, located at 1305 East Broad Avenue, Rockingham, NC. Parking is free.

What is the time of the Hoptoberfest?

4:00 – 7:00 p.m.

How much does it cost to get into the event?

\$30 – Early Bird Tickets (June 5-September 1)

\$35 – Regular Tickets (September 1 – September 30)

What do the tickets include?

General Administration Tickets include the following:

- Sampling of wings, beer and wine
- Live entertainment
- 20-ounce souvenir cup

Where can I purchase tickets?

- Tickets may be purchased at the following locations:
- **Tri-City Main Office** 36 Richmond Plaza Shopping Center, Rockingham, NC 910-997-2544
- **Richmond County Chamber of Commerce (Cash or Credit Card)**
2 West Main Street, Suite 204
Hamlet, NC 28345
910-895-9058
Online at www.richmondcountychamber.com and click on News & Events

How will I receive my tickets?

If tickets are purchased on line they will be mailed up to 3 week prior to the event. Tickets will then be available at the Chamber of Commerce for pick up or at the will call table on the day of the event.

Will there be tickets for sale at the gate the day of the festival?

If tickets are sold out in advance, then tickets will not be available at the gate. If the festival has not sold out by Saturday morning then yes, tickets will be available at the gate starting at Noon.

Do you accept credit cards or checks at the gate?

If tickets are still available the day of the festival, only CREDIT CARDS and CASH will be accepted.

Will there be a will call?

Yes. It will be located at the front entrance. Tickets will be available for pick up starting at noon.

What if I bought tickets but will not be able to attend the festival?

Sorry, as stated when purchased, tickets are non-refundable.

Do I need to buy beer tokens for tastings?

No, but if you wish to buy a pint tickets will be available for purchasing.

Will food and non-alcoholic beverages be available for purchase?

Food will be available for purchase. Non alcoholic beverages will be available for free until the supply runs out.

Can I purchase additional beer at the festival?

YES. Beer tickets will be sold that can be traded in for pints.

Who will be allowed into the festival?

Anyone 21 and older with a valid ID will receive a wristband. Patrons under 21 (including infants in carriers), will not be permitted into the event. No exceptions.

What must I bring to the Festival?

- A valid picture ID
- Your Ticket

Where should I park?

Parking is permitted in parking lots located around the event. Parking is Free.

What if it rains?

Bring rain gear! The event is rain or shine!

Can I leave the festival site and return later?

No. (Only ALL Access Badges are allowed to leave site and return.)

When is the last beer poured?

6:45 p.m.

Will any of the beer run out?

Possibly. All beers are subject to availability and popularity, so we cannot guarantee that a beer will be available the entire session.

Will there be restrooms available?

Yes.

Will there be taxi's available?

There will be information available for you to contact taxi services available in the area.

What is there to do following the Hoptoberfest?

There are numerous restaurants in the area that we encourage you to visit. For a full list of Chamber member restaurants <http://business.richmondcountychamber.com/list/ql/restaurants-food-beverages-22>

Information

What you CAN bring!

- *Personal Cameras*
- *Your taste buds!*
- *Low back lawn chairs*

What you CANNOT bring!

- *Weapons of any kind*
- *Illegal substances*
- *Large backpacks*
- *No food or beverage of any kind*
- *Alcohol*
- *Glass containers of any kind*
- *Skateboards, scooters or personal motorized vehicles (except people with mobility limitations)*
- *Fireworks and explosives*
- *Picnic baskets*
- *Lawn furniture except low backed chairs*
- *Tents*
- *Pets (except service animals)*
- *Professional camera or video equipment*
- *No illegal vending is permitted – no unauthorized/unlicensed vendors allowed*
- *Coolers of any kinds*
- *All persons and packages entering the Festival are subject to search so please leave all prohibited items behind!*

ADA Accommodations

The event location is ADA accessible. The location of Hoptoberfest will be held in a parking lot.

Medical

If you are in need of assistance look for a security officer or festival volunteer.

Lost and Found

Lost and Found will be located at the registration area at the front gate.

Security/Safety

Our primary goal is to create a safe and secure environment for all festival attendees. To ensure this there will be on-site security provided by local police and private security companies. IF you experience any problems whatsoever, locate a festival volunteer, staff member, security guard or police officer.

Responsible Drinking

With an emphasis on beer appreciation, the Hoptoberfest is a place to learn about craft beers. WE do not promote over-consumption so please pace yourself. Anyone found to be excessively intoxicated will be removed from the premises. Remember quality, not quantity.